Donation Refund Policy

Unicorpus Health foundation (UHF) is instituting a donation refund policy to ensure fair and transparent processing of requests for refund of donations as digital modes of payments have becoming the order of the day. Unicorpus expects that all donors will exercise due care and diligence while making donations. UHF also recognizes that a donation may be made erroneously or donors may change their mind.

Unicorpus will examine each request for refund of donation and endeavor to make the refund. Unicorpus may also seek further information / documents and donor must co-operate in this regard.

However, Unicorpus Health foundation is not obliged to make refunds and may, in its discretion, decline any requests for refund of donations, particularly if a tax exemption certificate has been issued.

All decisions of Unicorpus Health Foundation will be final in this regard and binding on the donor. UHF is not responsible for any kind of technical failures resulting in ambiguity of payment receipt.

In case, if you would like your donation to Unicorpus to be refunded,

- You must request Unicorpus in writing or by email for a refund and Your request must reach Unicorpus within 14 (fourteen) days from the date on which you made the donation i.e. the date on which you:
 - Made the donation online, electronically or through other means, OR
 - Handed over the cheque / demand draft to Unicorpus or someone authorized by Unicorpus for this purpose, OR
 - Dispatched the cheque / demand draft to Unicorpus through appropriate means.

No request for refund would be entertained after 14 working days after the donation.

The written request stating reason for requesting refund must be sent to the address stated below and must contain all the following details pertaining to the donation:

- $\circ \quad \text{Date of donation} \quad$
- Donation amount
- If donation was made through cheque/draft, please provide Cheque/Draft no.
- If donation was made through credit card, please provide Credit Card no. (Last 4 digits only).
- If donation was made online, please provide Donation-ID.

Unicorpus Health Foundation

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